

**ALL FIELDS MUST BE COMPLETED FOR THE REQUEST TO BE PROCESSED
IF TWO LEGIBLE COPIES OF THIS ROF ARE NOT INCLUDED WITH SHIPMENT, ALL UNITS WILL BECOME PROPERTY OF
WUNDER-BAR**

Administrative Process for Remanufacturing Orders:

- All Inbound Shipping Charges to be paid by Shipper
- All Outbound Shipping Charges to be paid By Wunder-Bar
- Remanufactured units will be shipped directly to specified Customer location below
 - Please specify in the "Return Address for Remanufactured Units" field below where the remanufactured units are to be shipped (Customer)
- Wunder-Bar will invoice participating Distributor listed below for qualified units
- Please contact the participating Distributor for the Authorization Number prior to submitting paperwork
- Certificates for qualified Out-of-Warranty (OOW) units will be issued to participating Distributor ONLY
- Distributor will invoice Customer for remanufactured units
- **Please review the Wunder-Bar Remanufacturing & Certificate Program for all program details**

Date:

Customer Name and Address:

Total Quantity of Barguns Submitted:

Customer Contact Information:

Name:

Email:

Phone:

Return Address for Remanufactured Units:

Distributor Name & Authorization Number – Select one for Invoicing and Certificate Issuance:

HART & PRICE _____ Authorization Number (required)

Distributor Contact Information:

Name: **Cherie Boone or Teresa Zarate**

Email: **hello@hartprice.com**

Phone: **(800) 777-9129**

Questions?

Email: customerservice@wunderbar.com

Remanufacturing Program Details:

Wunder-Bar will perform like-for-like repairs & ship back to the customer 8-Button, 10-Button, 12-Button & 14-Button M4 dispensers that are within 8 years of the manufacturing date on the serial number tag.

- Barguns will be rebuilt to the specification of the original model number
- Parts to be reused are at the sole discretion of our Repair Department as defined by Wunder-Bar Specifications
 - Units returned may have some staining in handles
- Included in the finished box:
 - Complete Dispenser (Handle, Sheathing, and Manifold)
 - “Kwik Mount Plates” included with Flow-Reg models only
- Fittings & Drip Cup Hose Hanger Kit are **not included**.
 - **Any additional parts or nonqualifying barguns / parts will not be returned**
- All inbound shipping charges are the responsibility of the shipper
- All outbound shipping charges will be paid by Wunder-Bar

What Qualifies for Remanufacturing

- 8-Button, 10- Button, 12- Button & 14-Button M4 dispensers that are less than 8 years of age and include the following items:
 - Complete handle with all valves, locking hats, butterfly plates and buttons
 - Sheathing
 - Complete Manifold with all regulators, metering screws and input modules
- Older model WBM dispensers do not qualify for Reman, but do qualify for a Certificate
- Barguns will be remanufactured as same color (Black, Red, Blue)

What Does “Not” Qualify for Remanufacturing

- WBM Models & Dispensers **other than** Mark 4 – 8-Button, 10-Button, 12-Button & 14-Button complete dispensers
- Mismatched M4 / WBM Dispensers
 - *Example:* M4 Handle attached to a WBM Manifold – these qualify for a Certificate but not for Reman
 - Incomplete Dispensers (missing handle/components or missing manifold/components) – these do not qualify for a Certificate or for remanufacturing
- Dispensers with illegible serial numbers
 - We will exhaust all options to identify the manufacture date visually to determine eligibility
 - However, Certificates will be issued for Wunder-Bar units with unidentifiable serial numbers
- **If a unit does not qualify (“DNQ”), it will be documented & discarded**

Certificate Program Details

- The following qualify for a certificate:
 - Older model WBM/2.5 dispensers (Complete including: handle, sheathing and manifold)
 - 8-Button, 10-Button, 12-Button & 14-Button M4 dispensers greater than 8 years old (Standard or Flow-Regulated) (Complete including: handle, sheathing and manifold)
 - Mismatched M4/WBM Dispensers
 - Wunder-Bar units with unidentifiable serial numbers
- The following does not qualify for a certificate:
 - 8-Button, 10-Button, 12-Button & 14-Button M4 dispensers that are less than 8 years old-these qualify for remanufacturing
 - Incomplete Dispensers (missing handle/components or missing manifold/components)- these do not qualify for a Certificate or for remanufacturing
- Effective November 1, 2023 certificate values will be as follows:
 - **\$25 Certificate:** 8 to 14-Button Post-Mix models (Standard or Flow Regulated)
 - Energy Drink, Wine and Juice Dispensers will no longer qualify for a Certificate

Remanufacturing Order Form (ROF)

- Reman Order Form must be completed to submit units for Remanufacturing and/or Certificates
 - Visit wunderbar.com or contact a Participating Distributor for the ROF
 - Please contact the participating Distributor for the Authorization Number prior to submitting paperwork
 - Shipper must include 2 copies of ROF inside plastic protective bag or sleeve within shipment
 - Certificates will be issued to the Distributor nominated on the ROF
 - If no documentation is received with your shipment and it is not identified, the shipment will become the property of Wunder-Bar
- Remanufactured units will be returned to customer address listed on the ROF
- Wunder-Bar will invoice Participating Distributor listed on the ROF
 - **Participating Distributors: Hart & Price (800) 777-9129**
- Any applicable Certificates will be issued to the Participating Distributor listed on the ROF
- Distributor will invoice customer

Questions?

Email: customerservice@wunderbar.com or contact your Participating Distributor